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Serial No. 09/880,740

Application of: Scott D. Ritche

Filed: June 13, 2001

Art Unit: 2145

Examiner: Duong, Thomas

Attorney Docket No. P5664

For: AUTOMATED OPERATIONS AND SERVICE MONITORING SYSTEM FOR  
DISTRIBUTED COMPUTER NETWORKS

Confirmation No.: 5874

Customer No.: **32658**

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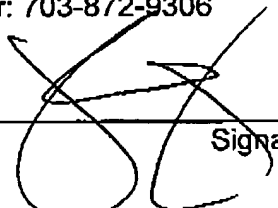
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1. Amendment in response to the Office Action dated March 10, 2005.

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. 09/880,740 Application of: Scott D. Ritche Filed: June 13, 2001 Art Unit: 2145 Examiner: Duong, Thomas Attorney Docket No. P5664 For: AUTOMATED OPERATIONS AND SERVICE MONITORING SYSTEM FOR DISTRIBUTED COMPUTER NETWORKS	Confirmation No.: 5874 Customer No.: <b>32658</b>
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AMENDMENT

MAIL STOP AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the office communication mailed March 10, 2005, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 5 of this paper.